

# Hope, Dignity, Love...It must be Hospice



OF GARRETT COUNTY, INC.



October 2024

## SHPBest CAHPS Hospice Awarded To Hospice of Garrett County

Hospice of Garrett County continues to achieve SHPBEST Status in 2023, making this the third year in a row we have been honored by this award! Donna Brenneman, Executive Director would like to acknowledge the entire team of Hospice of Garrett County for their compassion and heartfelt support provided to all the patients and families that were served. Without this devoted team, this award would not be possible. This staff and the amount of love that goes into their positions every day is beyond what is expected. These employees are the best around! Congratulations to each one of you for YOUR award!

The annual SHPBEST™ program was created to acknowledge hospice providers that consistently provide high quality service to families and caregivers of patients receiving hospice care. With one of the largest CAHPS Hospice benchmarks in the nation, SHP is in a unique position to identify and recognize organizations that have made family and caregiver experience a priority and have been rewarded for their efforts with high marks on the CAHPS Hospice survey.

SHPBEST award recipients are determined by ranking the overall score for all SHP CAHPS Hospice clients. The provider with the best Overall Score in the SHP database receives the **Best-of-the-Best Award**. Providers that rank in the top 5% receive the **Premier Performer** award. Providers that rank in the top 20% receive the **Superior Performer** award. In addition, all award recipients must have scored better than or equal to the SHP national average for the period for each of the 8 publicly reported domains.



Pictured left to right, Standing: Brittany Welch, Kirsten Nesselrodt, Amy Welch, Grace Bolyard Steph Wilt, Katie Steyer, Lori Matteo, Joanna Gank. Seated: Ashley Colmer, Donna Brenneman, Becca Engle & Andrea Frazee. Not Pictured: Cheryl Taylor



NEWSLETTER



# Thank You!

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COMMISSION WASTE  
TREATMENT FACILITIES  
WOODMEN LIFE CHAPTER #41



Volunteer Training 2024

### WishList

Protein/Nutritional Drinks -  
All Flavors  
Any Brand  
Sanitizing Wipes  
Medium Size Depends

### REQUESTED ITEMS

Garbage Bags -  
All Sizes  
Paper Towels  
Toilet Paper

### IN MEMORY OF

**DARIUS "BUZZ" & RUTH FIKE  
AND THEIR INFANT  
LAVONNE SHARLENE**

**IN MEMORY OF LEONARD &  
MABEL HAENFTLING**

**IN MEMORY OF TROY &  
MARY JANE FIKE**

**Love - Jim & Helen, Allen, Tammy, Gary,  
Candi, Linda, & Earl**



## *In Memory Donations*

**REBECCA BEAHM**  
Linda DeWitt

**DONNA FIKE**  
Dale Fike  
Kay Durst  
Cindy's Tavern  
Wendy Broadwater  
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Alice, Susan, Mark & Jennifer  
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Andrea Frazee- In Memory Of Elwood & Tump Davis  
Andy & Joanie Anderson-  
In Memory Of Adrian & Doris Anderson  
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Ann Mclister- In Memory Of Margaret Hershberger Wagner  
Anonymous  
Anthony & Anita Lehman  
Arthur & Nancy Coddington  
Arthur T. Bernard Iii & Sharon L. Bernard-  
In Memory Of Aileen & Arthur Bernard Jr. &  
Arletha & Don Moreland  
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Bonnie Kelley- In Memory Of Geraldine & Clarence Friend  
Carol Shiffy- In Memory Of Robert Shiffy  
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Chub & Celeste Brenneman  
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Clifford Graham- In Memory Of Patricia Graham  
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In Memory Of Sam & Norma Wilt Bowman  
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In Memory Of Geraldine Ryan Friend & Esther Benedict  
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David & Pam Spurrier- In Memory Of Sue Liller  
David Bolton & Mary Kenney  
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Ethel Cosner- In Memory Of Lawrence Cosner  
Francis Martin  
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Fred & Carolyn Deverse  
Fred & Sherry Bradshaw  
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Friend; In Honor Of Hospice Staff & Volunteers  
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In Memory Of Shirley & John Raupach  
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Gary M. Shafer  
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George & Linda Edwards  
George Porter  
Gina Artice  
Gordon & Joanie Stetz- In Memory Of Marjorie Stetz  
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Gregg's Pharmacy  
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Helen Fike- In Memory Of Loved Ones  
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In Memory And Honor Of Hiway Church Family  
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John & Faye Hetrick  
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## — 2023-2024 Membership —

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Lucille Ludvigsen  
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Margaret Brinegar  
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In Honor Of William & Kathleen Helmick  
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*— In Honor Donations —*

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**SUE MYERS**  
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*Thank You!*

*Thank You To Our Auxiliary Volunteers*

Thank you for your hard work and dedication!  
You are all such an important part of Hospice of Garrett County.

**John J. Jankalski Jr.**  
**Randy Harvey**  
**Jean Peterman**

**Bill Schrider**  
**John Skipper**  
**Helen Bittinger**

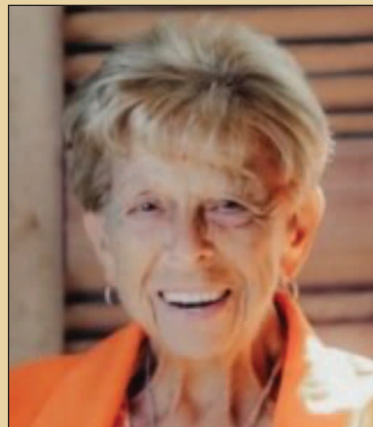
**Helen Hetrick**  
**Barb Johnson**  
**Flo Royer**

*In Memory Of*

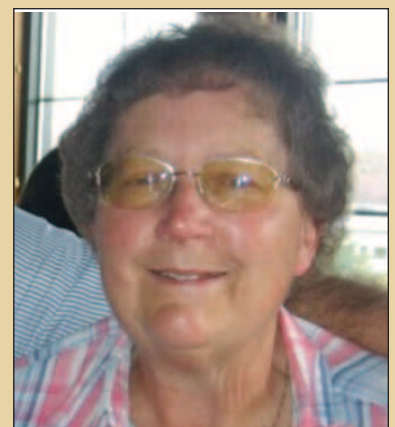
Hospice Staff and Volunteers  
who have earned their heavenly wings.  
Our prayers and thoughts are with  
their wonderful families.

We are forever grateful for  
their service.

*Thank You!!*



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<p><b>HOSPICE ANNUAL RAFFLE</b></p> <p>1st Prize - <b>HANDMADE "INDIGO WAY" Quilt</b> Donated by The Heritage Quilters of Western Maryland</p> <p>2nd Prize - <b>1/2 HOG</b> Donated by Clear Mountain Bank</p> <p>3rd Prize - <b>YETI TUNDRA COOLER</b> \$300.00 VALUE Donated by HOSPICE Staff</p> <p>4th Prize - <b>\$200.00 WORTH OF GIFT CARDS</b> Donated by HOSPICE Staff</p> <p>Drawing: <b>Monday, October 28, 2024</b></p> <p>Donation \$1.00 each or 6 for \$5.00 No. 4201</p>	<p><b>HOSPICE ANNUAL RAFFLE</b></p> <p>1st Prize - <b>HANDMADE "INDIGO WAY" Quilt</b> Donated by The Heritage Quilters of Western Maryland</p> <p>2nd Prize - <b>1/2 HOG</b> Donated by Clear Mountain Bank</p> <p>3rd Prize - <b>YETI TUNDRA COOLER</b> \$300.00 VALUE Donated by HOSPICE Staff</p> <p>4th Prize - <b>\$200.00 WORTH OF GIFT CARDS</b> Donated by HOSPICE Staff</p> <p>Drawing: <b>Monday, October 28, 2024</b></p> <p>Donation \$1.00 each or 6 for \$5.00 No. 4207</p>
<p><b>HOSPICE ANNUAL RAFFLE</b></p> <p>1st Prize - <b>HANDMADE "INDIGO WAY" Quilt</b> Donated by The Heritage Quilters of Western Maryland</p> <p>2nd Prize - <b>1/2 HOG</b> Donated by Clear Mountain Bank</p> <p>3rd Prize - <b>YETI TUNDRA COOLER</b> \$300.00 VALUE Donated by HOSPICE Staff</p> <p>4th Prize - <b>\$200.00 WORTH OF GIFT CARDS</b> Donated by HOSPICE Staff</p> <p>Drawing: <b>Monday, October 28, 2024</b></p> <p>Donation \$1.00 each or 6 for \$5.00 No. 4213</p>	<p><b>HOSPICE ANNUAL RAFFLE</b></p> <p>1st Prize - <b>HANDMADE "INDIGO WAY" Quilt</b> Donated by The Heritage Quilters of Western Maryland</p> <p>2nd Prize - <b>1/2 HOG</b> Donated by Clear Mountain Bank</p> <p>3rd Prize - <b>YETI TUNDRA COOLER</b> \$300.00 VALUE Donated by HOSPICE Staff</p> <p>4th Prize - <b>\$200.00 WORTH OF GIFT CARDS</b> Donated by HOSPICE Staff</p> <p>Drawing: <b>Monday, October 28, 2024</b></p> <p>Donation \$1.00 each or 6 for \$5.00 No. 4195</p>

# Raffle Fundraiser



Tickets are available for the Annual Raffle with drawing scheduled for Monday October 28th, 2024 at 4:00pm.

## 4 WINNERS!

- 1st Prize — Handmade Indigo Way
- 2nd Prize — 1/2 Hog Donated by Clear Mountain Bank
- 3rd Prize — Yeti Tundra Cooler
- 4th Prize — \$200.00 Worth of Gift Cards Donated by Hospice Staff

Thank you to these incredible sponsors!  
 Heritage Quilters of Western Maryland — Grantsville Senior Center Ladies — Clear Mountain Bank  
 Staff of Hospice of Garrett County

Tickets are available in the offices located in McHenry and Oakland, from any staff member, on our website <http://www.hospiceofgc.org> under "How To Donate" and you will find the raffle section with payment via PayPal.

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# 2024 HOSPICE WALK SPONSORS

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Walmart

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Vickie Wilt - In Memory Of Nelson Ward

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# Walk For Hospice Photos



Thank you Highland Thrift Shop Ladies For Supporting Our Walk!!



L to R Naomi DeWitt, Donna Breneman and Helen Hetrick. Naomi was the overall top fundraiser and Helen was the runner-up this year once again! Amazing job ladies!!



Candles Representing Our Loved Ones From May 2023 to April 2024



Tina Broadwater & Nancy Resh enjoying the Butterfly Release



Walk Shirts Proudly Displaying Sponsors



Crossroads Rocks! Creative Painted Rocks Donated By Crossroads Church.





**Sweet Ernestine Cook, our beautiful and youthful 100-year-old patient was so very excited to meet baby Natalie, daughter of Andrea Frazee who served Ernestine during her pregnancy. The three finally got to meet in person and of course Ernestine was beyond thrilled! Thank you Andrea and Eric Frazee for sharing this dear moment!!**



## Comments From Our Families

- Hospice of Garrett County MD is a gift to this county. The staff is superb!
- My Mother, Mercedes Christian was a beautiful and talented woman. When I found out that my brother would no longer be able to care for her in Miami, we all agreed to bring her to Garrett County where she would be under my care with the support of wonderful volunteers and the Hospice staff. As time went on, I found out just how kind and caring were the two people with whom I had the most contact: Katie Steyer and Joanna Gank. My mother died of colorectal cancer. She died thanks to the generosity of many people who treated her with love and kindness. It has been 4 months since my mother died at 99. Even through my sorrow, I feel indescribable love and gratitude for ALL our helpers.
- Could not have asked for better care. Thank you.
- She got the best care. Hospice did a great job!
- Thank you! We appreciate your help and service.
- My mom's nurse Becca was absolutely great! My mother loved her visits, and she truly cared for her. I cannot thank her enough for the great care she gave my mother. The pastoral care nurse Cheryl was absolutely wonderful. She cared so much about my mom and her well-being. My mom loved to see her come and read the bible to her. She gave such great comfort to her, and I thank her so much!
- My Husband was home on hospice care for 6 days before he passed away. My hospice team was there for me every step of the way. My profession is a certified nursing assistant and even though I knew what to do and what to expect the team gave me gentle reminders of what to do and expect and made sure I knew they were with my husband and myself on this painful journey. Thank God for them all! And since my husband's passing, they stay in touch with me to help me walk this Journey of grieving- always being there for me. They're Angels without Wings!
- Linda was in a Group Home for 5 yrs and was under Hospice Care 3 times while there. Hospice was so wonderful to her. They had helpers that worked with Hospice for Linda's care. I visited most every day. Linda had to have a feeding tube put in and went to the Nursing Home after. After being there for 1 yr Linda was hospitalized and the doctors recommended that I take her off the feeding tube, so we turned to Hospice for her last days. I cannot say enough about how wonderful Hospice employees were to Linda and all our family members. Thanks, from the Bottom of my Heart!
- NO COMPLAINTS! Thank you for all the help from Hospice care! Everyone was very helpful and caring and understanding! And supplying the thing I needed for his care! Thank you And God Bless Each and Every one.
- Hospice is an excellent program for patient near death. Excellent team from Garrett County, MD.
- Garrett County Hospice was wonderful to my father, they were so kind and caring. They (all of them) were so compassionate with my father and our entire family. They were truly a God send for our family.
- Thanks for being there for my Dad and keeping him comfortable through this time. I greatly appreciate everything you all done, thanks again!





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